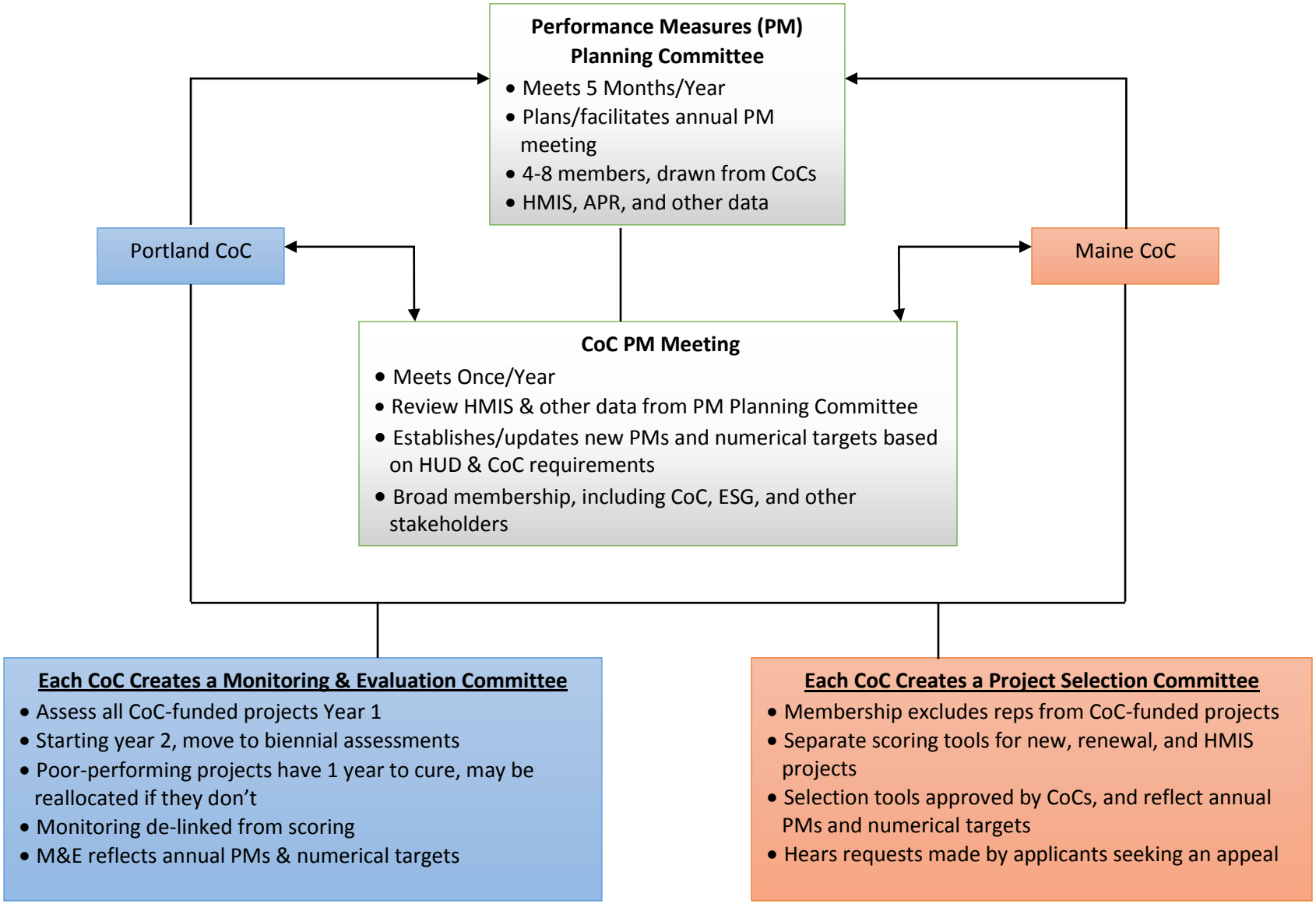Performance Measures/Monitoring & Evaluation